

Our Statement of Purpose

Our purpose is to care for our patients and to support their families and friends. We aim to give the most appropriate and efficient treatment and care to our patients; to assist in the relief of their physical and emotional suffering and to help them to lead an acceptable, purposeful and fulfilling life in their home or in the hospice.

We will offer a well co-ordinated, multi-professional and 'seamless' service, which integrates hospice specialist palliative care services with primary, secondary and tertiary health care services; other voluntary/independent agencies; social services and, in the case of children and young people, education services.

Our approach will be non-judgemental and non-discriminatory. We consider it equally important to give support to those who care for our patients, whether they are professional carers, members of the family or friends.

Responsibility towards patients, families and friends

Patients, families and friends will be treated as individuals; with compassion, humility, honesty and love. We will listen to them and, whenever possible, involve them in decisions about patient treatment. Their preferences, beliefs and customs will be respected and their complete privacy and dignity assured through the use of single rooms (where possible), screens, discrete interview rooms and heightened awareness by staff of these requirements. The needs of patients at different stages of their illness will always be taken into account. There is no charge to patients or their families for use of our services.

Other responsibilities

The community generously contributes a great deal of money, time and effort to sustain our work. We must use these resources wisely, prudently and effectively.

Related Links

- [Our hospices](#)
- [How we are funded](#)
- [Annual Review](#)

Downloads

-  [Statement of Purpose](#)